

#### Sometimes you need to change your perspective



Poorly managed tourism, allows societal tensions to persist, weakens local communities' connection to their heritage, landscape and environment, erodes cultures and values and does irreparable damage and change to nature, wildlife and the environment

Tourism, especially sustainable and responsible tourism, can be a vehicle for **trust and goodwill and cultural understanding** can change attitudes and build peace, create jobs, **support the economy** and bring hope....and **positive sustainable use of the environment**.

#### Sustainable Tourism in a Nutshell

#### SUSTAINABLE TOURISM

"Sustainable tourism development requires the informed participation of all relevant stakeholders, as well as strong political leadership to ensure wide participation and consensus building. Achieving sustainable tourism is a continuous process and it requires constant monitoring of impacts, introducing the necessary preventive and/or corrective measures whenever necessary.

**Sustainable Tourism** 

"Tourism that takes full account of its current and future economic, social and environmental impacts, addressing the needs of visitors, the industry, the environment and host communities"

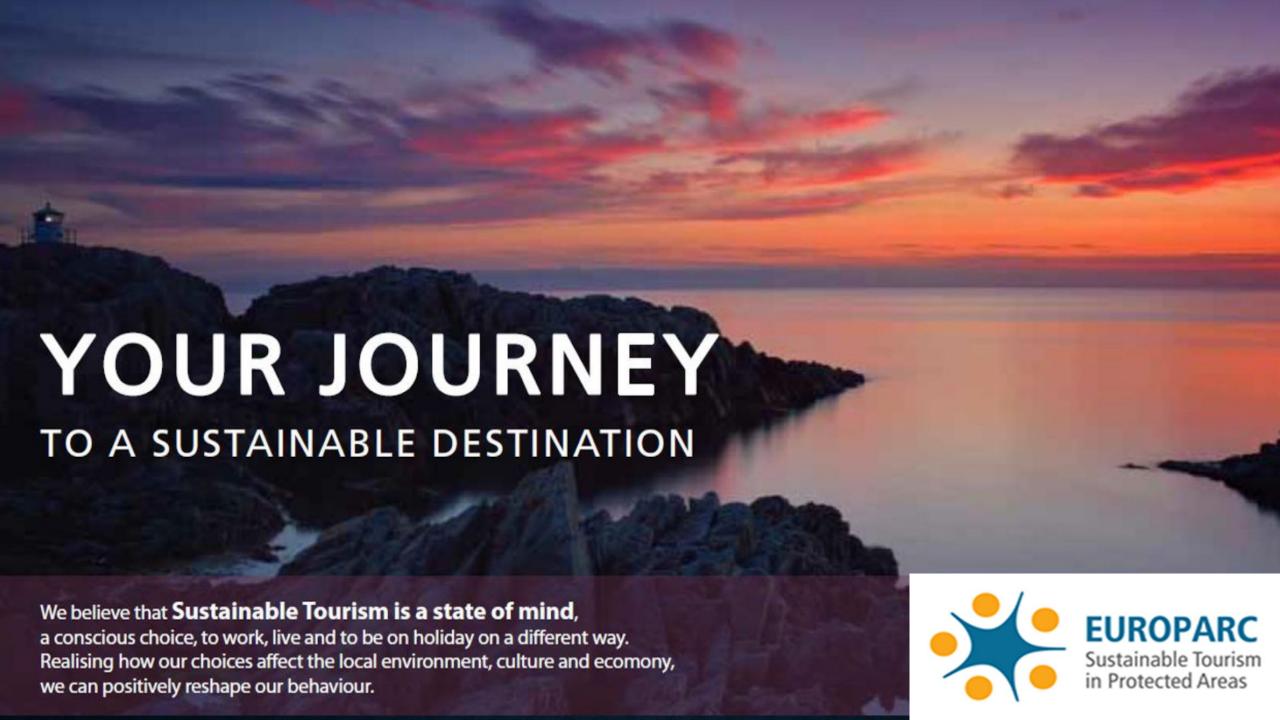
Sustainable tourism should also maintain a high level of tourist satisfaction and ensure a meaningful experience to the tourists, raising their awareness about sustainability issues and promoting sustainable tourism practices amongst them."

World Tourism Organization, 2004











Sustainable Stories from the Parks.





#### Parc Natural de la Zona Volcànica de la Garrotxa - Spain



Best preserved volcanic area in the Iberian peninsula

What were the challenges?

Lack of vision and identity. Lost values and sense of worth.

- lack of co-ordination in the tourism sector of the area;
- rather bad and conflicting relationship between tourism; businesses and public administrations. Park seen as a problem for "development" and hyper protectionist
- low level of professionalism in many of the tourism businesses.

Spain's coastal tourism development, in some areas, shows how UNSUSTAINABLE tourism development can be and the dangers and damages it can produce.









The Charter gave us a common vision - To establish a bridge linking the protected area with local populations, increasing local welfare and involving at the same time, local tourism businesses in conservation aims and activities





The money supply generated by tourism in the municipalities of Garrotxa during the period between 2001-2010 was **700** million euros.

In terms of employment were generated, the sum of the period between 2001 and 2010, a **total of 8,500 jobs, 70% of them by the direct effect of tourism.** 

Investment in the tourism industry and the subsequent economic benefit derived, in La Garrotxa would not have happened were it not for the fact of the Charter.



99Million of public and private investment was made in the area over the 10 year period
13million through the Charter (sustainable tourism actions) alone





#### **CONTRIBUTION TO CONSERVATION**



**1,500 actions** that contribute to biodiversity conservation through actions to improve information about the park, awareness of visitors, projects for biodiversity and landscape conservation, etc.



#### **Charter Part 2 in Spain**. Working with partners

#### **ENERGY EFFICIENCY**



It has been estimated that the commitment of 110 businesses to installing energy-saving light bulbs has generated electricity savings of 1,744,682 kW.

Equivalent to 872,341 kg of CO2 96.927 km by plane 145.390 km by car



#### **WATER SAVING**

It has been estimated that the installation of flow reducers and aerators by 64 businesses helped saving 30,000 m3 of water per year

Equivalent to the water consumed to produce

43.000 kg apples or 7.327 cotton shirts.











More than 80 stays in 2015 that were co-constructed or validated by the charter parks





2500 stays in 2015

650,000 hits on websites

**€1** M turnover for the tour operators/agencies

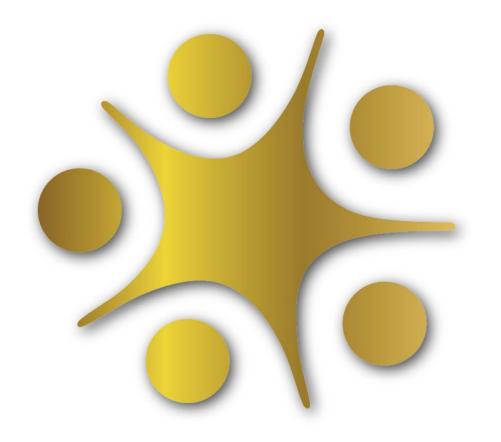


Positive customer feedback







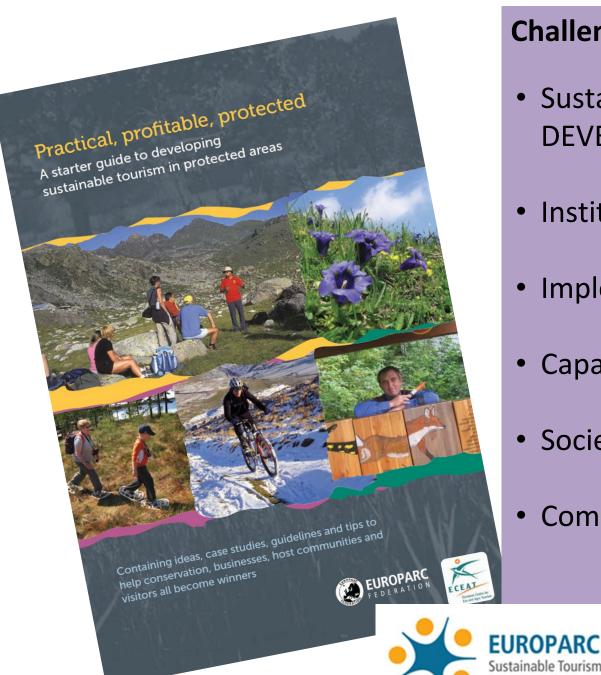


### Star Awards

The Sustainable Tourism Partners Awards

### Categories

- Reducing Impacts on Environment
- **≯** Building my Community
- ★ Communicating the Values of the Park and my Business



#### **Challenges**

- Sustainable development not SUSTAINING **DEVELOPMENT**
- Institutional Inertia
- Implementation and Integration
- Capacity
- Societal malaise/values
- Communication. Smart and Effective.



# Know what you Value





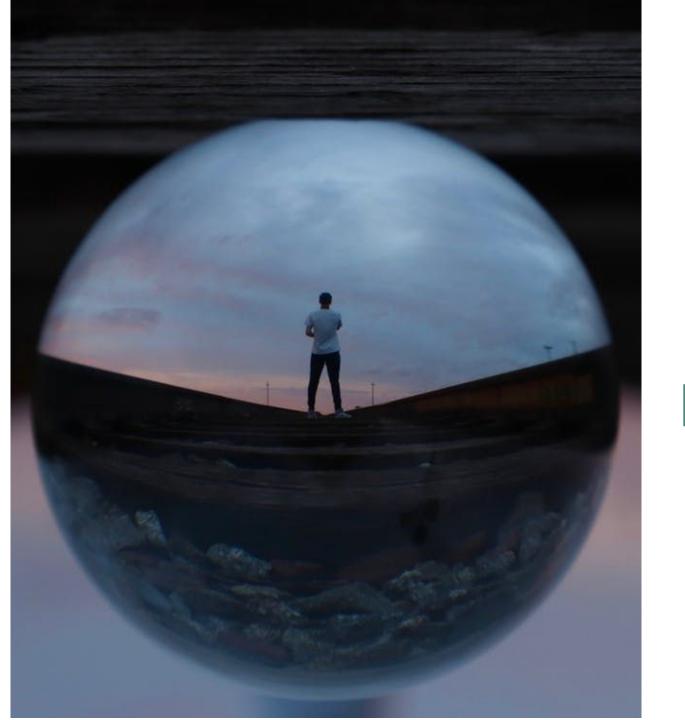
# Capture your Vision





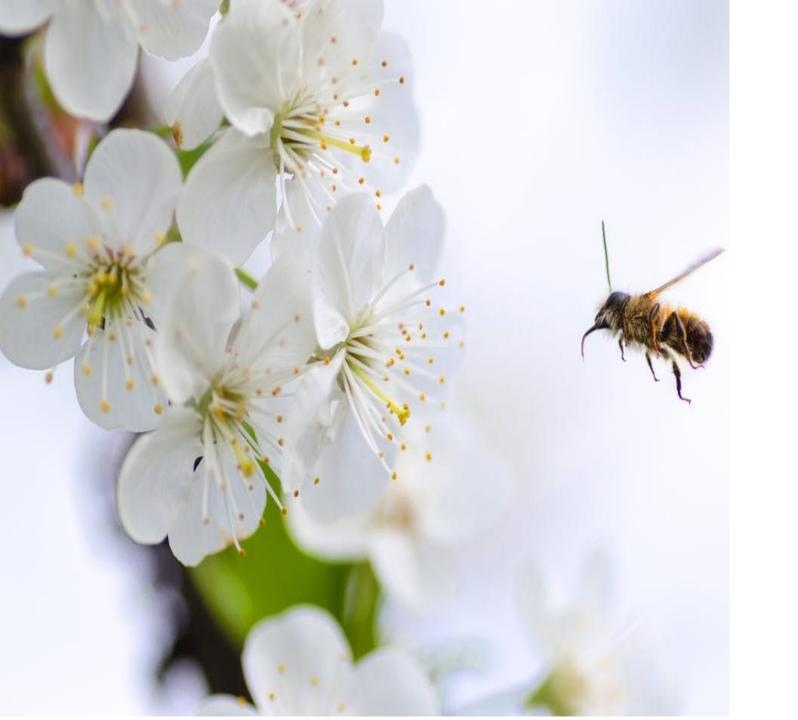
# For People & Nature





### Get perspective





# Make a strategy to attract



## Work together and communicate

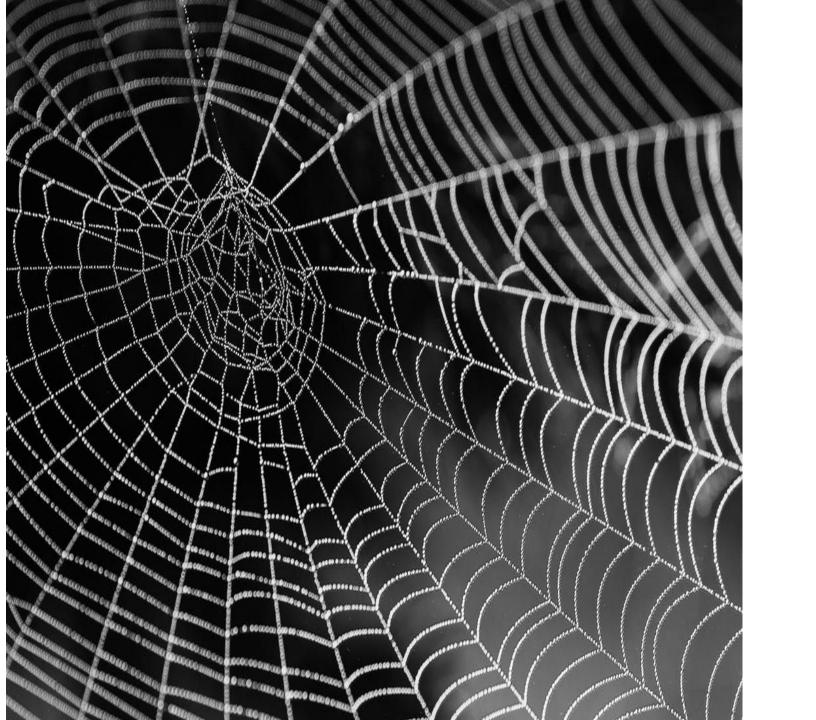






# Keep your eyes open for opportunities





## Create, join a network





### Hold on! Never give up



